



Crestwood Pre-school

Safeguarding and Welfare Requirement: Child Protection

Providers must have and implement a policy, and procedures to safeguard children.

Child Protection

1.5 Missing child

Policy Statement

Children's safety is maintained as the highest priority at all times both on and off premises. Every attempt is made through carrying out the risk assessment and the exit/entrance procedure to ensure the security of children is maintained at all times. In the unlikely event of a child going missing, our missing child procedure is followed.

Procedures

Child going missing on the premises

- As soon as it is noticed that a child is missing the key person/staff alerts the nominated person in charge.
- The nominated person in charge will carry out a thorough search of the building and premises.
- The register is checked to make sure no other child has also gone astray.
- Doors and gates are checked to see if there has been a breach of security whereby a child could wander out.
- If the child is not found, the parent is contacted and the missing child is reported to the police. If it is suspected that the child may have been abducted, the police are informed of this.
- A recent photo and a note of what the child is wearing is given to the police.
- The nominated person in charge talks to the staff to find out when and where the child was last seen and records this.
- If necessary the nominated person in charge contacts the setting manager and reports the incident.
- The setting manager contacts the chairperson and reports the incident. The chairperson, with the management committee, carries out an investigation and may come to the setting immediately.

Child going missing on an outing

This describes what to do when staff have taken a small group on an outing, leaving the setting manager and/or other staff back in the setting. If the setting manager has not accompanied children on the outing, the procedures are adjusted accordingly.

What to do when a child goes missing from a whole setting outing may be a little different, as parents usually attend and are responsible for their own child.

- Staff keep calm and do not let the other children become anxious or worried.
- As soon as it is noticed that a child is missing, staff on the outing ask children to stand with their designated person and carry out a headcount to ensure that no other child has gone astray. One staff member searches the immediate vicinity but does not search beyond that.
- The nominated person in charge of the trip contacts the police and reports the child as missing.
- A recent photo and a note of what the child is wearing is given to the police.
- The setting manager is contacted immediately and the incident is reported.
- The setting manager contacts the parent, who makes their way to the setting or outing venue as agreed with the setting manager. The setting is advised as the best place, as by the time the parent arrives, the child may have been returned to the setting.
- Staff take the remaining children back to the setting.
- In an indoor venue, the staff contact the venue's security who will coordinate with Pre-school staff to handle the search and liaise with the police if the child is not found.
- The setting manager contacts the chairperson and reports the incident. The chairperson, with the management committee, carries out an investigation and may come to the setting immediately.
- Two designated staff members will stay at the venue until the police arrive. If this affects the required staff to children ratio's other staff members and committee members will be contacted.

The investigation

- The setting manager together with the chairperson or representative from the management committee, speaks with the parent(s).
- Ofsted are informed as soon as possible and are kept up-to-date with the investigation.
- The chairperson and management committee, carry out a full investigation taking written statements from all the staff in the room or who were on the outing.
- Each staff member writes an incident report detailing:
 - The date and time of the report.
 - What staff/children were in the group/outing and the name of the staff designated responsible for the missing child.
 - When the child was last seen in the group/outing.
 - What has taken place in the group or outing since the child went missing.
 - The time it is estimated that the child went missing.
- Each report is countersigned by the manager and the date and time added.
- A conclusion is drawn as to how the breach of security happened.
- If the incident warrants a police investigation, all staff co-operate fully. In this case, the police will handle all aspects of the investigation, including interviewing staff. Children's

Social Care may be involved if it seems likely that there is a child protection issue to address.

- The incident is reported under RIDDOR arrangements (see the Reporting of Accidents and Incidents policy); the local Health and Safety Officer may want to investigate and will decide if there is a case for prosecution.
- In the event of disciplinary action needing to be taken, Ofsted is informed.
- The insurance provider is informed.

Managing people

- Missing child incidents are very worrying for all concerned. Part of managing the incident is to try to keep everyone as calm as possible.
- The staff will feel worried about the child, especially the key person or the designated carer responsible for the safety of that child for the outing. They may blame themselves and their feelings of anxiety and distress will rise as the length of time the child is missing increases.
- Staff may be the understandable target of parental anger and they may be afraid. Setting managers need to ensure that staff under investigation are not treated unfairly but receive support while feeling vulnerable.
- The parents will feel angry and fraught. They may want to blame staff and may single out one staff member over others; they may direct their anger at the setting manager. When dealing with a distraught and angry parent, there should always be two members of staff, one of whom is the setting manager and the other should be the chairperson of the management committee or representative. No matter how understandable the parent's anger may be, aggression or threats against staff are not tolerated, and the police should be called.
- The other children are also sensitive to what is going on around them. They too may be worried. The remaining staff caring for them need to be focused on their needs and must not discuss the incident in front of them. They should answer children's questions honestly but also reassure them.
- In accordance with the severity of the final outcome, families, staff and committee members affected as necessary may need counselling and support. If a child is not found, or is injured, or worse, this will be a very difficult time. The chairperson will use their discretion to decide what action to take.
- Staff and committee members must not discuss any missing child incident with the press without taking advice.

This policy was adopted at a meeting of Crestwood Pre-school Committee

Held on _____ Date to be reviewed _____

Signed on behalf of the management committee _____

Name of signatory_____

Role of signatory_____